



# Pre Qualification Document

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# 01



# INTRODUCTION LETTER

# INDEX

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## 1. Introduction Letter

## 2. Company Profile

**Mission Statement**

**What We Do**

**Products and Services**

**Our Brands**

## 3. Licenses & Authorities

## 4. We Worked With

## 5. Our Completed Projects

## 6. Approvals & Credentials

## 7. Dealership Document

## 8. Certification

## 9. Organizational Chart

**Subject: Company Introduction/Pre-Qualification**

Dear Sir/Madam,

I hope this message finds you well.

I am Firos Babu T, Managing Director of **Comtech System LLC**, and it is my pleasure to introduce our company to your esteemed organization.

Comtech System LLC is a specialized Systems Integrator offering complete turnkey solutions in **Security Systems, ELV Systems, ICT Infrastructure, Audio-Visual Solutions, and Home Automation**. We have built a strong reputation for delivering reliable, high-quality, and compliant solutions to a wide range of clients, including Government Entities, Developers, Consultants, Contractors, and Private Organizations across the UAE.

Our in-house team of qualified and certified engineers ensures end-to-end project execution — from design and engineering to installation, commissioning, and maintenance.

We hold key regulatory approvals and certifications, including:

- **SIRA (Security Industry Regulatory Agency)**
- **Sharjah Police CCTV Certified**
- **Umm Al Quwain CCTV Certified**
- Other relevant authority approvals as required
- **ISO Certification**

With our strong technical capability, regulatory compliance, and proven track record, **Helpdesk Computer Trading LLC** stands as a dependable partner for all integrated technology and security system requirements.

We would be pleased to share details of our completed projects and look forward to the opportunity of working with your organization.

Thank you for your time and consideration.

Warm regards,

**Helpdesk Computer Trading LLC**

**Firos Babu T**

*Managing Director / Authorized Signatory*



# 02

## COMPANY PROFILE



# 01 MISSION STATEMENT

Helpdesk Computer Trading LLC is a specialized Systems Integrator dedicated to delivering comprehensive, end-to-end technology solutions across Government, Commercial, Industrial, Institutional, and Residential sectors. Our core expertise spans a wide range of disciplines, including:

- Security & Surveillance Systems (SIRA Approved)
- Low Voltage / ELV Systems
- ICT & Structured Communication Networks
- Audio-Visual Solutions
- IoT & Smart Building Automation
- Home & Hospitality Automation

We manage the complete lifecycle of every project we undertake—beginning with concept and design, progressing through procurement, engineering, installation, and culminating in testing, commissioning, and maintenance. This integrated approach ensures seamless delivery, quality assurance, and long-term performance sustainability.

Headquartered in Dubai, with operational branches in Sharjah and Umm Al Quwain, we provide full coverage across the UAE, and additionally support select projects within the GCC region and international markets where required.

Comtech System LLC is recognized for its strong project delivery capability, demonstrated through an extensive portfolio of completed works across:

- Government Agencies & Public Institutions
- Hospitality & Tourism Developments
- Educational Campuses & Schools
- Commercial & Industrial Infrastructure
- Residential and Smart Community Projects

Our commitment remains consistent to deliver technologically advanced, reliable, and value-driven solutions that enhance safety, efficiency, connectivity, and quality of life.

# 02 WHAT WE DO

Helpdesk Computer Trading LLC is a specialized Systems Integrator delivering complete, end-to-end technology solutions to the Government, Commercial, Industrial, Hospitality, Educational, and Residential sectors.

Our expertise spans the design, supply, installation, testing & commissioning, and maintenance of advanced Security, ELV, ICT, Automation, and AV systems.

Headquartered in Dubai, with branch offices in Sharjah and Umm Al Quwain, we operate across the UAE and selectively undertake projects across the GCC region and beyond.

Our work is built on strong engineering capability, certified professionals, and partnerships with leading global technology brands—empowering us to deliver solutions that ensure safety, efficiency, connectivity, and user comfort.

## **Our End-to-End Delivery Approach**

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We support the full lifecycle of every project:

**Concept → Design → Procurement → Engineering → Installation → Testing  
Commissioning → Training → After-Sales Support & Annual Maintenance**



# 03 OUR SOLUTIONS & SERVICE PORTFOLIO

## 1. Physical Security Solutions

- Access Control & Identity Management
- CCTV Surveillance & Remote Monitoring
- Gate Barriers & Parking Management Systems
- Intruder Detection & Motion Sensing Systems
- Optical Turnstiles & Entrance Security Gates
- Public Address & Voice Evacuation Systems
- Vehicle Surveillance & ANPR Solutions
- Video Intercom & Door Communication Systems

## 2. Data Center & IT Infrastructure Solutions

- Data Migration & Infrastructure Modernization
- UPS & Power Backup Systems
- Virtualization & Server Consolidation
- Water Leak Detection & Protection Systems

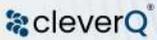
## 3. Audio-Visual (AV) & Collaboration Solutions

- Integrated Audio-Video Conferencing Systems
- Digital Signage & Content Delivery Platforms
- Professional Projection & Display Systems
- Interactive Kiosk Information Desks
- Open Platform Video Management Systems
- Room Booking & Meeting Room Automation Systems
- Telepresence & Unified Communications
- Command Center Video Walls

## 4. Hospitality & Smart Living Solutions

- Hotel & Residential Access Control Systems
- Centralized Audio-Video Entertainment Systems
- CCTV & Security Monitoring Infrastructure
- Digital Signage for Guest Experience Enhancement
- Interactive IPTV & Smart Room Media
- Room & Home Automation (Lighting, Curtains, AC, Scenes, IoT)

# 04 OUR BRANDS

	<b>Honeywell</b>	<b>HIKVISION</b>		<b>Unilumin</b> THE LED APPLICATION PIONEER	<b>NEXO</b>
					
	<b>AVIGILON</b>		 by Schneider Electric		<b>Lumens</b>
 SENDING ALL THE RIGHT SIGNALS	 SECURITY SINCE 2000	<b>VESTEL</b>			 دبي الصحة DUBAI HEALTH
 SmartHome & Security					
 Uniview Technologies			 Be at hand		

# 03

## LICENSES & AUTHORITIES

UNITED ARAB EMIRATES  
MINISTRY OF INTERIOR



الإمارات العربية المتحدة  
وزارة الداخلية

**Sharjah Police Headquarters**

القيادة العامة لشرطة الشارقة

General Directorate of Police Operations  
Criminal Investigation Department

الإدارة العامة للعمليات الشرطة  
إدارة التحريات والمباحث الجنائية

تاريخ 07/07/2025

### تصريح عدم ممانعة

لا مانع لدى القيادة العامة لشرطة الشارقة من قيام المنشأة بمزاولة ( التصريح/ النشاط) حسب البيانات المذكورة أدناه

رقم الرخصة التجارية : 545432

اسم المنشأة : الطاولة لتجارة الحاسوب

النشاط التجاري : تركيب اجهزة الانذار والمراقبة

العنوان : الشارقة - مويح

الغرض من التصريح : تجديد رخصة تجارية

الملاحظات : تم تحصيل الرسوم

وتفضلوا بقبول فائق الاحترام والتقدير ...

عن العميد  
عمر احمد ابو الزود  
مدير الإدارة



### الاحكام والشروط :

- يجب تسليم التصريح الى دارة التنمية الاقتصادية خلال فترة أقصاها 30 يوم.
- يبطل هذا التصريح عند انتهاء الرخصة التجارية خلال فترة الصلاحية
- هذا التصريح مؤقت ، ولشرطة الشارقة الحق في الغلته أو تعديله لأسباب أمنية أو في حالة حدوث انتهاك
- أي حذف أو تغيير يبطل هذا التصريح
- يتم إصدار هذا التصريح بناء على طلب المرفق دون أي مسؤولية على المقر تجاه الآخرين

مركز الاتصال: 901

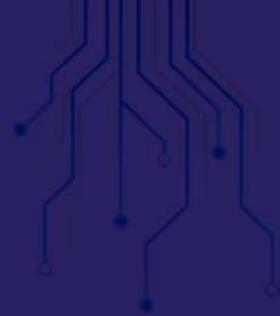
[shinpolice.gov.ae](http://shinpolice.gov.ae)

ص: 29 - الشارقة - الإمارات العربية المتحدة

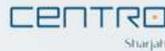
ننشر هذه الوثائق ملك للقيادة العامة لشرطة الشارقة. جميع المعلومات والبيانات المتوفرة تعتبر سرية ولا يجوز نسخها ، استخدامها ، كشفها، أو نقلها إلا بموافقة رسمية و مكتوبة من قبل شرطة الشارقة.

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# 04



**WE WORKED  
WITH**



# 05

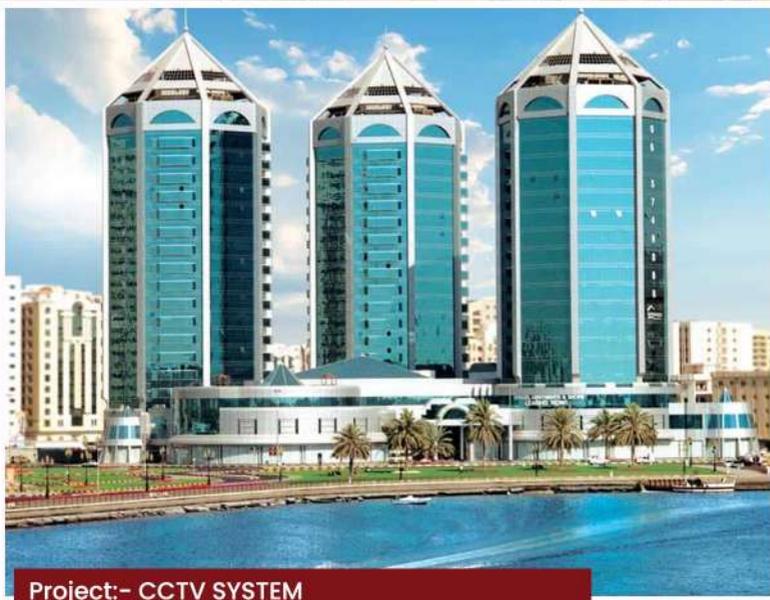
## OUR COMPLETED PROJECTS





01 / COMPLETED PROJECTS

Project:- CCTV SYSTEM  
Naturelle LLC, Ras-Al-Khaimah



Project:- CCTV SYSTEM  
Buhaleeba Properties - Crystal Plaza, Sharjah

02 / COMPLETED PROJECTS

**Project:- ELV SYSTEM**  
**Reem Residence- RA-30 Residential District (Dubai South)**

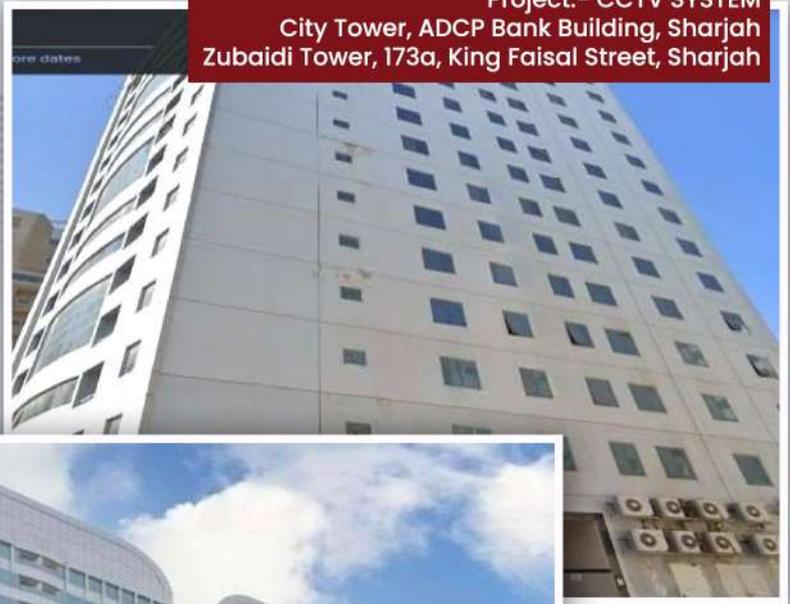


**Project:- CCTV SYSTEM**  
**St.Mary Private High School, FZE, Ras-Al-Khaimah.**



03 / COMPLETED PROJECTS

**Project:- CCTV SYSTEM**  
City Tower, ADCP Bank Building, Sharjah  
Zubaidi Tower, 173a, King Faisal Street, Sharjah



**Project:- CCTV SYSTEM**  
Zubaidi Tower, 173a, King Faisal Street, Sharjah

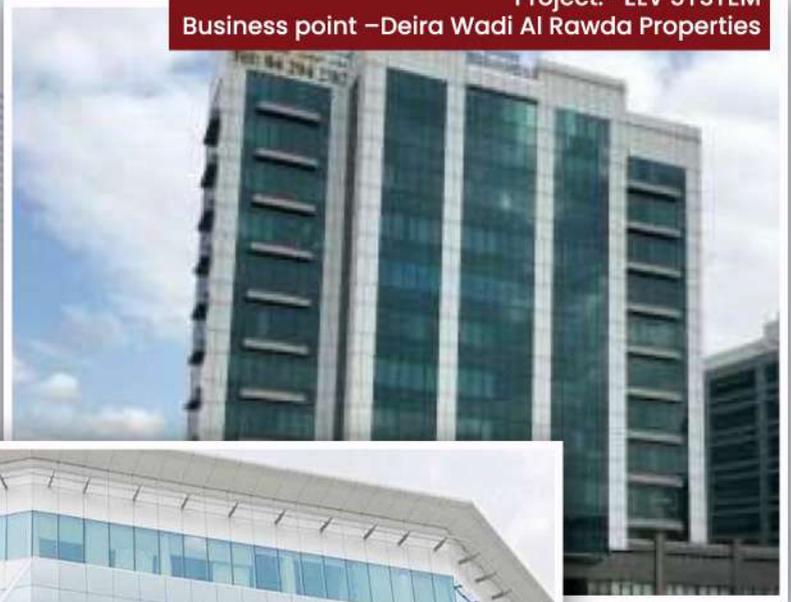


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04 / COMPLETED PROJECTS

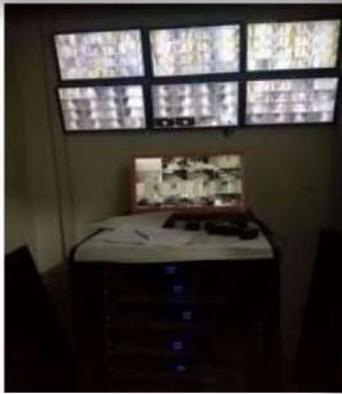
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**Project:- ELV SYSTEM  
Business point –Deira Wadi Al Rawda Properties**



**Project:- Structured Cabling System  
Zee Tower, Dubai Media City**

07 / COMPLETED PROJECTS



<b>S.No</b>	<b>CUSTOMER NAME</b>	<b>S.No</b>	<b>CUSTOMER NAME</b>
01	Abdulla Ali Bu Haleeba	29	Al Shams Medicals & Diagnostic Centre LLC
02	Abdullah Ali Buhaleeba	30	AL SHOUK BAKERY - BRANCH 2
03	ABM GLOBAL SHIPPING LLC	31	ALTAKMEEL ELECTROMECHANICAL LLC
04	ADVANCED INFORMATION SECURITY SYSTEMS LLC	32	AL TOMAH SUPERMARKET
05	ADVANCED TECHNOLOGY SOLUTIONS LLC	33	Amila Eranga
06	AHMAD ABDULLA BINRAFIA	34	AMILA UDANA
07	AIR SERVE FZCO	35	AMIT KUMAR GURNANI
08	ALAM AL JAMAL WOMEN SALON	36	ARABIAN FRIED CHICKEN (AFC)
09	AL AREEQ REST	37	ARABIAN WET WIPES FZC
10	AL ASMAA OPTICALS	38	ARAFAT SWEETS
11	ALDAR DARAK HOLIDAY HOMES RENTL (JPDM)	39	ARCO INTERIORS LLC
12	AL DEES ELECTRONICS TRADING	40	ARDH AL AJAYED USED AUTO SPARE PARTS TR LLC
13	AL DUNIYA PHARMACY LLC	41	ASDIQA AL SAADA TR LLC-BRANCH 1
14	Al Geemi Contracting Company LLC	42	ASDIQA AL SAADA TR LLC-BRANCH 2
15	Al Holla Concrete Technology Co. Contech LLC	43	ASDIQA AL SAADA TR LLC-BRANCH 3
16	Alirtifah Used Building Machinery & Equipment LLC	44	ASDIQA AL SAADA TR LLC-BRANCH 4
17	AL ITLAL REAL ESTATE	45	ASDIQA AL SAADA TR LLC-BRANCH 5
18	ALKHAT AL MUSTAQIM	46	ASDIQA AL SAADA TR LLC- DEIRA
19	AL MANDOOR REST	47	AUM INTERNATIONAL FZE
20	ALMARINA HORIZON REAL ESTATE LLC	48	AURA FOODSTUFF TRADING LLC
21	Al Marina Hotel Management	49	AXIS BANK LTD
22	AL MASHKOUR SHOES TR	50	B360 Building Contracting LLC
23	AL MIDFA REAL ESTATE	51	BANDEIRA GENERAL TRADING LLC
24	AL ROLLA PHARMACY	52	BANIYAS CAR ESTABLISHMENT
25	AL ROSTAMANI COMMUNICATIONS LLC	53	Bawabt Aloufouk Government Transaction Center
26	AL SARAB TOWERS HOTEL	54	BEST POINT ELECTRONICS TRADING LLC
27	AL SEEF PHARMACY	55	BISMI REST
28	AL DEYAFI AL MUMAYAZA GOVERNMENT SERVICES L.L.C	56	ALDEYAFI GOVERNMENT TRANSACTIONS SOLUTIONS L.L.C

<b>S.No</b>	<b>CUSTOMER NAME</b>	<b>S.No</b>	<b>CUSTOMER NAME</b>
57	BIZLAND GENERAL TRADING LLC	85	FORT GROCERY
58	BU HALEEBA CONTRACTING LLC	86	GEEBEE GARMENTS (FZE)
59	BU HALEEBA REAL ESTATE LLC	87	Gelnar Gift LLC
60	BURJ AL MAJAZ AUTO ACCESSORIES	88	GENESYS INTERNATIONAL LTD
61	CARE PACK SOLUTION LLC	89	GINGER AND LEMON REST
62	COMPU CELL TECHNOLOGIES	90	GOLDEN TIGER TECHNICAL SERVICES
63	CONTECH BUILDING SYSTEMS LLC	91	GPT FZCO
64	CORE METALLIC IND LLC	92	Green Forest General Trading LLC
65	Crystal Time Awards Gifts Preparing LLC	93	GREEN FUTURE LAND BUILDING CONTRACTING L.L.C
66	DOLPHIN STAR FIRE	94	GULF WINGS (FZE)
67	DOTGATORS ELECTRONICS	95	HONEST MARKETING TRADING LLC
68	Dr. Fathi Emara Medical Polyclinic	96	HOTCO STEEL TRADING CO LLC
69	DR. GOPAL	97	IBRAHIM - AAK
70	DUBAI NATIONAL GOVERNMENT SERVICES L.L.C	98	IDEAL SWEET & PASTRY LLC
71	Dubai Refreshment	99	IMPRINT SIGNS & CRAFTS LLC
72	EATESILY ONLINE DMCC	100	INTERDEV TECHNOLOGY LLC
73	EDGE CREEKSIDE HOTEL	101	INTERNATIONAL INDIAN SCHOOL
74	ELITE INTERNATIONAL GROUP	102	IPSUM GENERAL TRADING FZE
75	EMIRATES PROPERTIES	103	I TELLIGENT TECHNOLOGIES L.L.C
76	EPICENTER GOVERNMENT TRANSACTIONS	104	IT - SERVE.COM
77	Essentiya Cosmetics Trading LLC	105	JANNAH BURJ AL SARAB HOTEL
78	EYE POINT OPTIC LLC	106	Jannah Hotel Appartments & Villas
79	FARR POLYCHEM FZCO	107	JANNAH HOTELS AND RESORTS
80	FINE TECH ELECTROMECHANICAL WORKS LLC	108	JANNAH MARINA HOTEL APPARTMENTS LLC
81	FIRE FIGHTER CO	109	JAZEERAT YAS PRINTING PRESS L.L.C
82	FIVESTARS LAUNDRY	110	JELFAR STAR CONTRACTING LLC
83	FIXV TECH LLC	111	JOINT TANK SERVICE FZCO
84	ALNAJAH ALAWAL SECURITY SYSTEMS & EQUIPMENT TRADING L.L.C	112	AL TAAMUL AL THAKI GOVERNMENT TRANSACTIONS CENTER LLC

<b>S.No</b>	<b>CUSTOMER NAME</b>	<b>S.No</b>	<b>CUSTOMER NAME</b>
113	Just Clean Internet Solutions Co. LLC	141	MORTUARY DEPARTMENT AJMAN POLICE
114	KAIZEN STAR TECHNOLOGIES LLC	142	MUROOR (TRAFFIC & PATROL)
115	Kalamandalam Music & Dance Center	143	MUSTAQEEM SUPERMARKET
116	KNOWLEDGE COMPUTER TRADING LLC	144	NADA AL SABAH SPICES TR LLC
117	KONTEC TRADING CO LLC	145	NAFFCO ELECTRO MECHANICAL
118	LA QUINTA HOTEL BUR DUBAI L.L.C	146	NAJMAT AL LAIL FURNITURE TR LLC
119	Leader Metal Manufacturing LLC	147	NAJMAT AL NAHAR TR
120	Lenok Infotech Networking Services LLC	148	NASAR NELLOLY FOODSTUFF TR. LLC
121	LIFE PHARMA FZE	149	NASEEM AL NADA READYMADE GAR.TR
122	LINI STUDIO & STORE	150	NASEEM AL SHARQ LADIES SALOON
123	LUMINOSOFT TECHNOLOGY TRADING LLC	151	NAS GOLD JEWELLERY L.L.C
124	MAHER ALWAN TRANSPORT BY HEAVY TRUCKS (LLC)	152	NASS SCAFFORM SERVICES - ABU DHABI
125	MAJAL CONTRACTING LLC	153	NEW APOLLO POLYCLINIC
126	Marjan General Trading	154	NEXT GENERATION COMPUTERS LLC
127	MARWA PAINT&SANITARY WARE WORK SERVICES	155	NIRSUN TECHNOLOGY LLC
128	MASTER SKIP SERVICES LLC	156	NIVEEN GAR. IRONING
129	MAXIMUM RENT A CAR (LLC)	157	N M C Provita International Medical Center Ltd
130	MAY AL KHAWALDEH BEAUTY CENTRE	158	NOOR AL SAMAA SUPERMARKET
131	MBR CITY DISTRICT ONE STREET 9 VILLA 591	159	NOOR TOURS
132	MEDTECH STAR MEDICAL SUPPLIES LLC	160	One Solution Technical Services L.L.C
133	MEGA STAR PACKAGING MATERIALS LLC BRANCH	161	ORIENT IT SERVICES
134	METRO FIRE SYSTEMS LLC	162	PARKINSON CLARKE (MIDDLE EAST) FZE
135	MILLENNIUM CENTRAL DOWNTOWN	163	PERFECT PROPORTIONS TECHNICAL SERVICES LLC
136	MODERN DECORATION CO. LLC	164	PINNACLE COMPUTER SYSTEMS LLC
137	MODERN STYLE INTERIORS	165	PONNARA JEWELLERS LLC
138	MOHAMMAD BOUHAMRA REAL ESTATE	166	PREMIER MARINE ENGINEERING SERVICES LLC
139	MOHD. ABDULLA BEL OBAIDA	167	PRINTCOM (L.L.C)
140	Fueljet Auto Spare Parts & Components Trading Co L.L.C	168	MIDDLE EAST FUJI MAINTENANCE AND TECHNICAL SERVICES L L C



S.No	CUSTOMER NAME	S.No	CUSTOMER NAME
169	PRINTS BUSSINESS MEN SERVICES LLC	197	SURAT AL INJAZ AUTO SPARE PARTS
170	PROFESSIONAL POSITECH TRADING LLC	198	SURENDRAN JAYA RAMAN
171	Prominent Accounting & Management	199	SYSLAB INSTALLATION LLC
172	QASAR AL NAHDA REST	200	SYSLAB SECURITY SYSTEM LLC
173	Rais Hassan Saadi Logistics LLC	201	TACME HANDCRAFTED IT SOLUTIONS
174	REHANAT AL MADEENA SUPERMARKET	202	TAREEF SERVICES CENTER LLC
175	ROBUST ENERGY SOLUTIONS FZCO	203	TAREEQ AL BUTINAH MOBILE PHONE TR
176	ROWAYYA AL MUSTAQBAL COMPUTER L.L.C	204	TAREEQ AL WADI RESTAURANT
177	ROYAL ELIXIR TECHNICAL SERVICES LLC	205	TAREEQ AL ZAFARAN REST
178	RUKN AL MAJAZ TAILORING AND EMB	206	TARGET & JIMA CONSTRUCTION CO. (LLC)
179	SAEED BIN NAJMAN MOBILE PHONE	207	TECHEM ENERGY SERVICES LLC
180	SAIL SUPERMARKET	208	TECHEM ENERGY SERVICES MIDDLE EAST FZCO
181	SAMA AL FAYAH FURNITURE TR. LLC	209	TELAL AL WAHA HAIRDRESSING SALOON
182	SAMA AL NAHDA BUSINESS MEN SERVICES	210	TELENET IT SOLUTIONS
183	SELEX ELECTRICALS LLC	211	THIRD GENERATION OFFICE EQUIPMENT
184	SERVICE TIME BULDING MAINTENANCE LLC	212	THRIFT BAZAAR TRADING LLC
185	SEVEN STARS LAUNDRY	213	TO147 Sports Club & Facilities Management LLC
186	SHABAB AL KHAN AUTO ACCESSORIES	214	TOWN SQUARE MANAGEMENT LLC
187	SHAPOORJI PALLONJI MIDEAST ( LLC )	215	TRITECH TECHNICAL SERVICES LLC
188	SHIJI PRAJITH AVUNJIKKATTIL KRISHNANUNNI	216	TULIP INN
189	SINO LUBRICANTS COMPANY LLC	217	TULIP INN HOTEL
190	SODITRADE GENERAL TRADING LLC	218	TURKISH CARGO
191	S O S MASTER OIL COLLECTING L.L.C	219	UNICOM INVESTMENT LLC
192	Speed Park	220	WESTERN BELT SUPERMARKET
193	STRANBYS INFO SOLUTIONS FZC	221	WESTERN HOTEL
194	SUN OPTICS TR LLC	222	WIPAQ TRADING LLC
195	SUPER FAST GAS. TR	223	WORLD WIDE WEB TRADING LLC
196	NEXT LEVEL NON MANUFACTURED PRECIOUS METAL TRADING LLC	224	Reloved Luxury Handbags & Leather Products Tr LLC



<b>S.No</b>	<b>CUSTOMER NAME</b>	<b>S.No</b>	<b>CUSTOMER NAME</b>
<b>225</b>	Yasmin M Y A General Trading LLC	<b>231</b>	ZAH RAT AL RAYHAN LADIES SALON
<b>226</b>	ZABEEL STAR COMPUTERS	<b>232</b>	ZAID AL HUSSAIN LLC
<b>227</b>	ZAHARAT AL BUTEENA STUDIO	<b>233</b>	ZAMAN AL KHAIR GROCERY
<b>228</b>	ZAHARAT AL BUTINAH CAFETERIA	<b>234</b>	Zaneti Electronics LLC
<b>229</b>	ZAHARAT AL NEEL STUDIO	<b>235</b>	ZEAL GLOBAL TRADING FZE
<b>230</b>	TRIOS INTERNATIONAL COMPUTERS& REQUISITES TRADING LL	<b>236</b>	ZIVA WET WIPES FZE

# 06

## APPROVALS & CREDENTIALS





The Smart Move.

**PURCHASE ORDER**

COMPANY: **UNICOM INVESTMENT L.L.C**  
 SUPPLIER: **COMTECH SYSTEM LLC**  
 SUPPLIER CODE: **RSLC166**  
 SUPPLIER TRN: **100467490700003**  
 CONTACT: **TEL: 043970017, FAX:**

TRN: **100482953500003**  
 PO. NO.: **FPO-2208-011**  
 PO. DATE: **24/08/2022**  
 REQ. NO.: **PRF-BHR-2208-00009**  
 JOB NO.:

Please supply the following materials/services at **BHR HEAD OFFICE**

**PAYMENT TERMS: 20% ADVANCE AGAINST SECURITY CHEQUE,30% AFTER MATERIAL DELIVERY & 50% AFTER HANDING OVER**

SR.	ITEM NAME	UOM	QTY.	PRICE	AMT.	DISCOUNT			VAT		NET AMT
						%	AMT.	TOT.	TYPE	AMT	
1	SUPPLY & INSTALLATION OF CCTV SYSTEM AS PER SHARJAH POLICE REQUIREMENT WITH 1 YEAR AMC	LS	1.00								

GROSS TOTAL (EXCLUDING VAT)

TOTAL DISCOUNT:

TOTAL EXPENSE:

TOTAL VAT:

AMOUNT IN WORDS:

Total:

REMARKS: CRYSTAL PLAZA SHARJAH. MR.KHADER 0555 234 580.

**Note: invoice to be made in the name of UNICOM INVESTMENT L.L.C**

PREPARED BY  
**SHARAN**

Date: 26/08/2022 04:27 PM

1 of 1

APPROVED BY  
**PURCHASE MANAGER**



## PURCHASE ORDER (Local)

Trade License No. : 1621

TRN : 100530470200003

PO No. : PO-000161344

PO Date : 13-Mar-2024

To: **HELP DESK COMPUTER TR. LLC**

Phone : Fax :

Contact person :

Contact Number :

Quotation Ref : MR#: 4508 - REF: HDDXB-09/11-23/06

Sl.No	Item Code	Description of Goods	UOM
1	TV00030001	CCTV SUBCONTRACT WORKS CCTV INSTALLATION IN DUBAI FACTORY (AS PER JAFZA - PCFC REQUIREMENT) CCTV INSTALLATION MUST COMPLY WITH SIRA REQUIREMENTS AND OBTAIN CERTIFICATE BEFORE 2024-2025 COMPANY LICENCE RENEWAL CAPEX APPROVAL IS IN PLACE - BUDGET TO BE ALLOCATED IN SYSTEM; P.O TO BE ISSUED BEFORE 1ST WEEK OF MARCH 2024, WORK SHOULD COMPLETE AND OBTAIN SIRA CERTIFICATE BEFORE MAY 1ST 2024	LOT.

### NOTICE

This is hereby given that all purchases made by the buyer is subject to the buyers General Terms and Conditions of purchase reference F-OP-08 R1 attached to this purchase order. By accepting the buyers order the seller is deemed to have full knowledge of the buyers General Terms and Conditions of purchase together with the special conditions noted below.

### SPECIAL CONDITIONS

#### 1. COMMERCIAL TERMS

- a. Payment Terms : ADV
- b. Mode Of Payment
- c. Warranty Terms : N/A
- d. Governing Law : N/A
- e. Liquidated damages : N/A
- f. Bonds : N/A

#### 2. SHIPMENT / DELIVERY TERMS

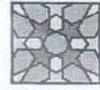
- a. Delivery Date : 4/30/2024
- b. Mode of Shipment : LAND TRANSPORT
- c. Inco Terms : DDP
- d. Delivery To : RED SEA JEBEL ALI

#### 3. OTHER NOTES / INSTRUCTIONS

- a. Other Shipping Terms



## PURCHASE ORDER



ESQUARE  
BY OWNERS

Town Square Management LLC

Vendor: Comtech System LLC

Ref: Proj/Square/000263/2024

Attention: Shameena Nashad

Date: 29-Feb-24

Sub: Supply and installation of additional new camera and replacement of faulty cameras from existing CCTV layout.

Mob No: 0588289025

S.NO.	Item Code DESCRIPTION
1	Hikvision-2MP IP Dome Indoor Camera
2	Hikvision-4MP IP Dome PTZ Camera
3	Hikvision-2MP HD WDR IR Bullet Camera
4	Hikvision-2MP HD WDR IP Bullet Camera
5	Surveillance Harddisk (4TB)
6	Cat6 Cable with Accessories
7	GI Pipe with Fittings
8	4port Switch
9	Power Socket
10	Installation Works- Cat6 Cable Pulling & Termination Works- Installation & configuration works- labelling commissioning

Encl: Quotation Ref.: COM-2802/1-24 28 February 2024

Payment terms: 50% Advance and 50% upon work completion.

Warranty: 1 year for hardware



Town Square Management LLC  
C/o Clarity Owners Association Management LLC



**PURCHASE ORDER**

To: Comtech System L.L.C		P.O. No.: PRD 13257-24	
Address: OFFICE -MOZNA TOWER # 213,AL QUSAIS 1,Showroom AL GHUBAIBA,BURDUBAI,		Date: 29-Oct-24	
Attn: Roshna Raj 055-2263811 /Firoshbabu 055-5470898		PR No.: MODERN DECORATION -JABIL ALI	
Email: rj@comtechuae.com		Project No.: CCTV and SIRA Approval	
Tel: 971 4 2941915, +971 43970217		Project Name: Supply and installation of CCTV system,Upgrade and Sira Approval	
Total Pages: 1+1		PLOT No.: 599-1132	
Mode of Payment		Shipping Instruction	
TT	L/C	Air	Sea
COD	CT	Land	Sea
		Mode of Dispatch	
		FOB	
		CIF	
		Port Destination	
		Local	
		Overseas	
Item No.	Product Description		Qty
	MODERN DECORATION CD-JABIL ALI plot no. 599-1132		
1	Supply and installation for CCTV system as per SIRA regulation and including all the required hardware and software, consulting ,cabling, Termination, Sira drawings ,consultant approval, Sira NVR certificate, Sira Camera approval, video Guard ,configuration ,testing ,commissioning ,warranty for hardware and AHC one year as per the Quotation Ref No.CDM-0310/1-24 Dated 3/10/2024		1
Unit Price		Total Amount	
Supplier Quotation Reference & Date: /Raf No:COM-0310/1-24 Dated 3/10/2024			
Payment Terms:	20% advance payment against security cheque and to be returned after the delivery of all materials, 20% against Cabling & Consulting , 35% after Camera installation , 20% on Job Completion and issuing SIRA certificates and approvals Duration:40 days from the LTO date.		
Delivery Instructions:	MODERN DECORATION CO		
NOTES	Penalty for Delay,For each day of delay beyond the agreed completion date, Contractor shall pay us 1000 per day and Contractor may request extension due to unforeseen circumstances which must be approved by Modern decoration.		
CC: IMK/RM/AMB			
Signature:		Signature:	
Name:	Rami Mazen Alhamra	Name:	Mohd. Bader
Designation:	Project Manager	Designation:	Logistics
Signature:		Signature:	
Name:	Mohd Khalil	Name:	Finance manager
Designation:	Finance manager	Designation:	Logistics





مجال للمقارلات ش.ذ.م.م  
**MAJAL CONTRACTING L.L.C**

**CONTRACT AGREEMENT**

This agreement is made and entered into on this 2nd day of JUL 2024, by and between:

**First Party:**

**Majal Contracting LLC**

**License No: 515481**

**Al Qusais-2**

**PO Box: 624651, Dubai, UAE**

Hereinafter referred to as the "Main Contractor"

**Second Party:**

**COMTECH SYSTEM L.L.C**

**License No: 663812**

**DUBAI, UAE**

Hereinafter referred to as the "Sub Contractor"

**Project: Supply and installation of SMA TV, Intercom systems, Gate barrier, Door access control, CCTV Camera System Installation as per SIRA rule and Etisalat cabling approval ( Quote No : HDDXB-24/41/2024-02 )**

**1. Scope of Work**

The Sub Contractor or 2<sup>nd</sup> party agrees to furnish all labor, materials, equipment, and services necessary to install a complete CCTV camera system and SMA TV, intercom systems, gate barrier, door access control and Etisalat cabling at the Client's facility, in accordance with SIRA standards and for obtaining SIRA certification. This includes, but is not limited to:

- Installation, testing, and commissioning of the CCTV system
- Preparation and submission of all necessary government authority documentation
- Coordination with SIRA for inspections and obtaining final certification.
- Installation, testing, and commissioning cable pulling and termination of the SMA TV
- Installation, testing, and Programming of the intercom systems
- Installation, testing, and commissioning of the Gate barrier system
- Cat6 Cable/Optic Fiber pulling and termination and Etisalat
- Preparation and submission of Etisalat Approval documentation



تليفون: ٢٨٩٩٥٠٠ : +٩٧١ 4 2899552, فاكس: +٩٧١ 4 2899552, ص.ب: ٦٢٤٦٥١، دبي - أ.ع.م.

**Tel.: +971 4 289 9500, Fax: +971 4 2899552, P.O. Box: 624651, Dubai - U.A.E.**

# 07

## DEALERSHIP DOCUMENT



**HIKVISION**

Ref: Mena/Uae/0362

Date: November 20, 2025

**Subject: Authorization to System Integrator****To Whom It May Concern,**

This is to certify that

**COMTECH SYSTEM LLC**

Al Mozna Building - Office 213 - 101 Al Nahda St - Al Qusais - Dubai

Tel: +971 55 547 0898

Website: <https://comtechae.com/>

is an authorized system integrator for the installation, test, commissioning and maintenance of Hikvision products in the project mentioned below in the territory of United Arab Emirates.

This authorization is valid until November 30, 2026.

Should you have any questions regarding this System Integrator Authorization Letter, please do not hesitate to contact us.

For and on behalf of Hikvision FZCO

**Pramod Aliyath**

Sales Director-UAE

Tel: +971 4 4432090

Fax: +971 4 8816057





# Televes®

Date: 17-11-2025

## TO WHOM IT MAY CONCERN

### SUBJECT: AUTHORISATION LETTER

This Letter is to certify that **TELEVES MIDDLE EAST FZE**, subsidiary Company of TELEVES S.A. Spain with business address on this Cover Letter dedicated to the Design, the Production and After Sales Service of: Electronic and mechanical devices for reception, Broadcasting and Distribution of Radiofrequency signals (Television, Radio and Data) and COMTECH SYSTEM LLC, Mozna building, Al Qusais 1, Dubai, P.O Box 25283. Have direct business cooperation for the distribution of Televes products in UAE.

COMTECH SYSTEM LLC is authorized to install TELEVES products in this region.

Regards,

**Rinoraj**

**Sales & Technical Engineer**

TelevesMiddle East FZE  
P.O Box 17199, JebelAli Free Zone  
Dubai. U.A.E

**Televes®**  
Middle East FZE  
P.O. Box: 17199  
Jebel Ali Free Zone  
Dubai - U.A.E.



Zhejiang Uniview Technologies Co., Ltd.  
No.369, Xietong Road, Xixing Sub-district, Binjiang  
District, Hangzhou, Zhejiang, China, 310051  
[www.uniview.com](http://www.uniview.com)

## **Uniview Authorized Project System Integrator Partnership.**

### **Confirmation Letter**

**Subject: Authorization Letter**

This is to confirm and authorize here by our system integrator partner **COMTECH SYSTEM LLC** as our main system integrator project partner for the project (Supply& Installation) by using **UNIVIEW PRODUCTS AND SOLUTIONS**.

**Zhejiang Uniview Technologies Co., Ltd.**

No. 369, Xietong Road, Xixing Sub-district, Binjiang District, Hangzhou, Zhejiang, China.

Date : *17/11/2025*



# 08

# CERTIFICATION





## Certification

Awarded to

**HELP DESK COMPUTER TR. LLC**

Head Office:

P. O. Box: 67290, Shop No. 6, Sultan Al Suwaidi Building-3,  
Behind Sheikh Mohammed Bin Zayed Street, Muwaileh, Sharjah - UAE.

Reliable Certification Ltd. certifies that the management system of the  
above organisation has been audited and found to be in accordance with  
the requirements of the management standard detailed below

Standard

**ISO 9001:2015**  
**QUALITY MANAGEMENT SYSTEM**

Scope of Certification

Computer Repair & Maintenance, Retail Sale of Computers and Outfit, Security  
& Surveillance Equipments & Apparatuses Installation.

Certificate number:	RCLQ1001768
Initial Certification date:	24-NOV-2025
1 <sup>st</sup> Surveillance:	23-NOV-2026
2 <sup>nd</sup> Surveillance:	23-NOV-2027
Expiry date:	23-NOV-2028
Recertification date:	23-NOV-2028

Subject to the continued satisfactory operation of the organization's management system

Director



Certification Body: RELIABLE CERTIFICATION LTD.  
Address: 412 Allied Sainif House Greenford Rd, London UB6 9AH.  
For further information, please contact [info@reliablecert.uk](mailto:info@reliablecert.uk)  
To check the validity of this certificate, please visit: [reliablecert.uk](http://reliablecert.uk)  
Accreditation by ACCREDITATION SERVICE FOR CERTIFYING BODIES, LLC (ASCB)  
Address: 8 The Green, Dover, DE, 19901, United States.  
For further clarification regarding accreditation, please visit [www.irqao.com](http://www.irqao.com)



## Certification

Awarded to

**HELP DESK COMPUTER TR. LLC**

Head Office:

P. O. Box: 67290, Shop No. 6, Sultan Al Suwaidi Building-3,  
Behind Sheikh Mohammed Bin Zayed Street, Muwaileh, Sharjah - UAE.

Reliable Certification Ltd. certifies that the management system of the  
above organisation has been audited and found to be in accordance with  
the requirements of the management standard detailed below

Standard

**ISO 14001:2015**

**ENVIRONMENTAL MANAGEMENT SYSTEM**

Scope of Certification

Computer Repair & Maintenance, Retail Sale of Computers and Outfit, Security  
& Surveillance Equipments & Apparatuses Installation.

Certificate number:	RCLQ1001769
Initial Certification date:	24-NOV-2025
1 <sup>st</sup> Surveillance:	23-NOV-2026
2 <sup>nd</sup> Surveillance:	23-NOV-2027
Expiry date:	23-NOV-2028
Recertification date:	23-NOV-2028

Subject to the continued satisfactory operation of the organization's management system

Director



Certification Body: RELIABLE CERTIFICATION LTD.  
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To check the validity of this certificate, please visit: [reliablecert.uk](http://reliablecert.uk)  
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## Certification

Awarded to

**HELP DESK COMPUTER TR. LLC**

Head Office:

P. O. Box: 67290, Shop No. 6, Sultan Al Suwaidi Building-3,  
Behind Sheikh Mohammed Bin Zayed Street, Muwaileh, Sharjah - UAE.

Reliable Certification Ltd. certifies that the management system of the  
above organisation has been audited and found to be in accordance with  
the requirements of the management standard detailed below

Standard

**ISO 45001:2018**

**HEALTH AND SAFETY MANAGEMENT SYSTEM**

Scope of Certification

Computer Repair & Maintenance, Retail Sale of Computers and Outfit, Security  
& Surveillance Equipments & Apparatuses Installation.

Certificate number:	RCLQ1001770
Initial Certification date:	24-NOV-2025
1 <sup>st</sup> Surveillance:	23-NOV-2026
2 <sup>nd</sup> Surveillance:	23-NOV-2027
Expiry date:	23-NOV-2028
Recertification date:	23-NOV-2028

Subject to the continued satisfactory operation of the organization's management system

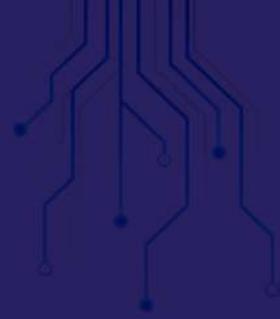
Director



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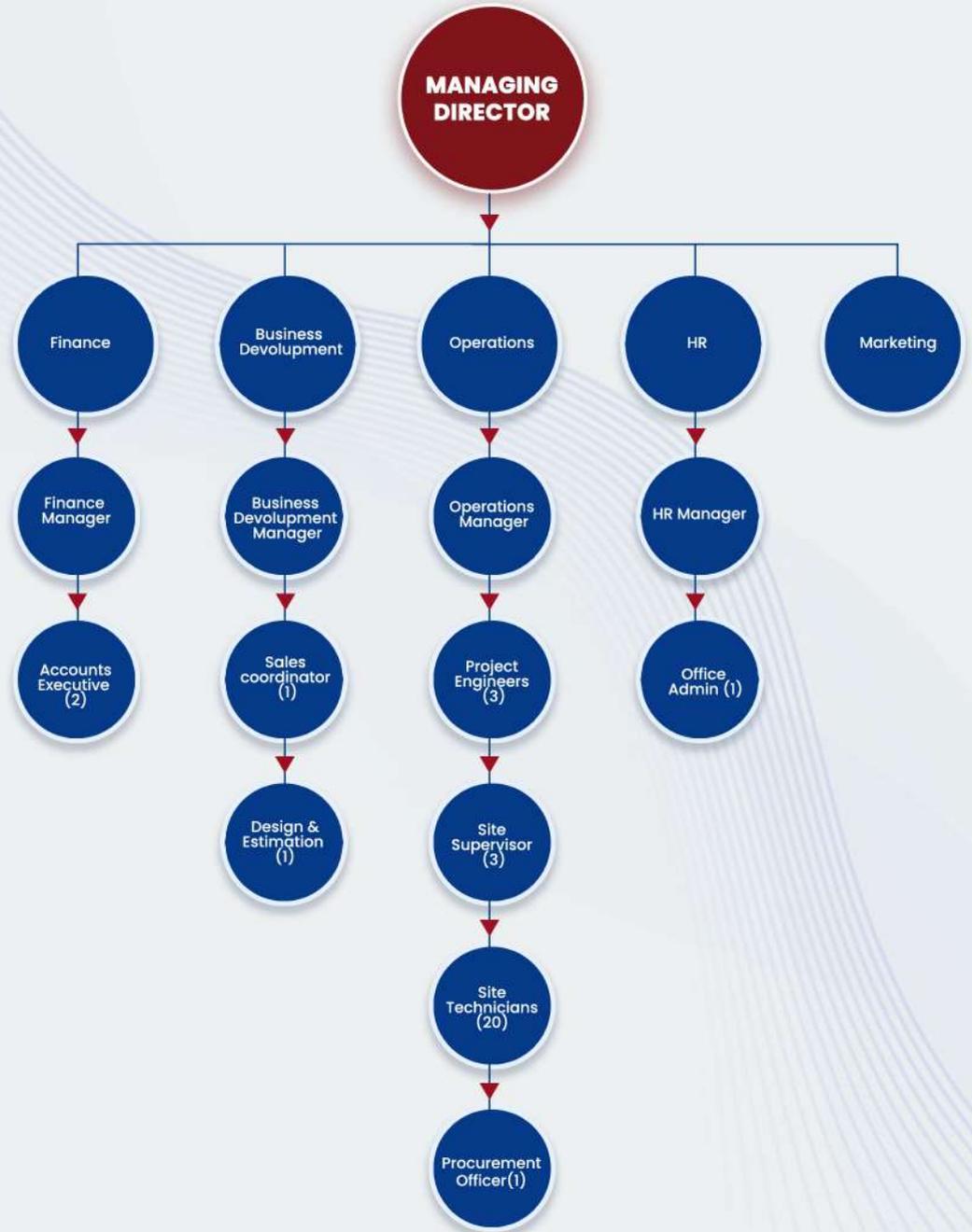


# 09



# ORGANIZATIONAL CHART







**HelpDesk**

COMPUTER TR. LLC

**THANK  
YOU**

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**HELPDESK COMPUTER TRADING LLC**

Sultan Al Suwaidi Building, Building No 112 B, SH-6, Muwaileh Commercial, Sharjah.  
PH: - 06 535 1534

[info@helpdeskuae.com](mailto:info@helpdeskuae.com)

[www.helpdeskuae.com](http://www.helpdeskuae.com)